



Division of Public and Behavioral Health

Employment Job Description

Crisis Response System Quality Assurance Specialist Quality Assurance Specialist 3

General Description

The Bureau of Behavioral Health Wellness and Prevention is recruiting for a contractual Quality Assurance Specialist 3.

This position will serve as the Quality Assurance Specialist for the Crisis Response System in Nevada. This incumbent will be responsible for the design and implementation of a comprehensive quality assurance program for the Crisis Response System. The incumbent will be able to objectively and systematically review and evaluate the quality and appropriateness of client care and services, identify opportunities for improvement, and work with partners and staff to resolve identified problems and deficiencies.

Quality Assurance class specifications can be found here:

[https://hr.nv.gov/uploadedFiles/hrnv.gov/Content/Resources/ClassSpecs/10/10-240spc\(12\).pdf](https://hr.nv.gov/uploadedFiles/hrnv.gov/Content/Resources/ClassSpecs/10/10-240spc(12).pdf).

Responsibilities and Standards

- Serve as a quality assurance/quality improvement lead for the Crisis Response System
- Foster partnerships; and,
- Understand public and behavioral health data; and,
- Best practice implementation experience; and,
- Understand and implement federal and state grant regulations and policies.

Requirements

Bachelor's degree from an accredited college or university in nursing, social work, human development, special education, health science, public health, or other behavioral or social science and four years of professional experience performing program evaluation, quality assurance/improvement, and/or utilization review activities for a human services program or agency; OR two years of experience as a Quality Assurance Specialist II in Nevada State service; OR an equivalent combination of education and experience, above the Bachelor's degree level, as described above.

Competencies

- Quality improvement/Quality assurance program implementation experience
- Data interpretation
- Research and interpretation
- Quality care standards
- Professionalism

- Confidentiality and Privacy

Salary information

\$28.24 to \$33.73 per hour, depending on experience

The employee maintaining a hybrid work schedule -- part time in office, part time work from home preferred. Office located in Carson City, NV.

Candidates located in other parts of Nevada can be considered for fully remote work.

To apply, please send resume and cover sheet to Stacy McCool at smccool@health.nv.gov.